

**Thomas L .Craig**

Mediator, Arbitrator

**PROFESSIONAL HISTORY**

2000 - present Full-time Dispute Resolution neutral  
1994 - 2000 Negotiator/Claims Consultant; CNA Insurance Companies  
1980 - 1994 Senior Claims Representative, Division Claims Supervisor, Branch Claims  
Manager; American States Insurance Company  
1978 – 1980 Claims Adjustor; GAB Business Services

**EDUCATION**

1973 B.A, History, California State University at Long Beach.

**QUALIFICATIONS**

Extensive experience in complex, multi-party construction defect matters; interface with developers, general contractors, subcontractors and experts.

Insurance issues include additional insured disputes including formulation of joint defense agreements, coverage disputes and analysis, contractual matters.

As a claims professional, fully trained in investigation, adjustment and resolution of multi-line claims including construction defect, personal injury, commercial and personal automobile liability and physical damage matters and first-party property losses.

**REPRESENTATIVE CASES HANDLED AS MEDIATOR**

Mediation of cases involving construction defects, insurance carrier disputes, additional insured issues, professional liability matters, real estate disclosure issues and personal injury cases, including wrongful death.

**MULTI-PARTY DISPUTE RESOLUTION EXPERIENCE**

As negotiator and mediator, have handled 1,500 to 2,000 cases, with some multi-party construction defect cases involving as many as 150 parties.

**ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE**

Twenty-four years experience attending settlement conferences and mediations as claims professional, the last three years almost exclusively as negotiator for numerous parties in complex, multi-party construction defect mediations before several judges and special masters.

**AWARDS AND HONORS**

1999 West Coast Casualty Seminar Jerrold S. Oliver Award of Excellence

**RATE:** \$350/ hour