

Daniel C. Smith **Arbitrator / Appraiser**

Professional History

- 2003 - present* Arbitrator, Appraiser. Serve as single neutral Arbitrator for Construction related disputes. Award damages involving all building trades, including, but not limited to, concrete, plumbing, electrical, structural and water loss issues. Also serve as appraiser in Insurance Code 2071 Appraisal of Insurance Claims for loss and actual cash value disputes.
- 1998 - present* Damage Appraiser, ITS Group, Inc. Provide comprehensive technical support for Expert Witness Testimony, Fair Market Valuations and Damage Appraisals. Responsibilities include valuations of damaged properties and building systems, estimating, computer aided drafting and onsite damage assessments, as well as compiling and extrapolating data, analyzing reports and diagramming total losses. Also provide technical support for alternative dispute resolution and litigation matters.
- 1997 - 1998* Claims Representative, State Farm Insurance Company. Provide customer service and claims resolution to insurance policyholders. Responsibilities included extensive client communication, on-site claim evaluations and valuation of damaged property, as well as resolution of coverage questions and determination of liability.
- 1989 - 1997* Service Technician, State Farm Insurance Company. Provide comprehensive maintenance and repair of building systems and equipment, including HVAC, plumbing, electrical and telephone, as well as both rough and finish carpentry.

Education

- Ongoing Technical and Trade seminars
- 2009 Pepperdine School of Law, Straus Institute for Dispute Resolution Professional Skills Program
- 2003 Arbitration Certificate Program
- 2000 University of Phoenix, Los Angeles. Bachelor of Science / Business Administration, with honors.
- 1992 California Lutheran College, Business Administration
- 1991 San Jose State University, Business Administration

Selected Achievements

- Certified Water Damage Restorer
AutoCad Technician
Xactimate Technician
Panel Member, Arbitration Mediation and Conciliation Center
Licensed California Class B Contractor